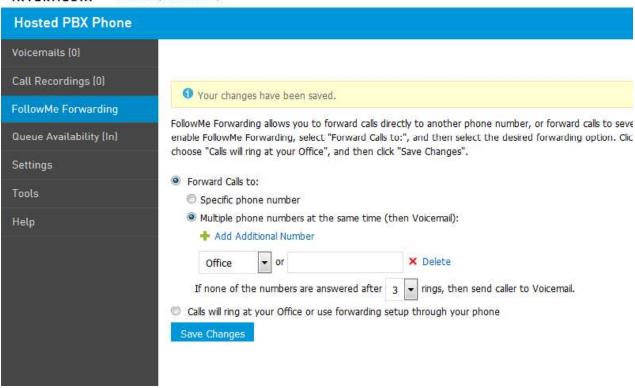- Within TeleWeb:
  - Select the "FollowMe Forwarding" tab
  - Next select the option to "Forward Calls to:"
  - Next select the option for "Multiple phone numbers at the same time (then Voicemail):"
  - Set the drop down to Office and hit "Save Changes". This will cause calls to route to voicemail if unanswered by the user.

- If there are new voicemails, the user will hear a "stutter" dial tone upon lifting the handset.
- Additionally, "ring splash" can be enabled on the SPA112 to briefly ring the handset upon a new voicemail. This setting can be found under Voice/User 1/Ring Settings/VMWI Ring Splash Len (a value of .5 would ring the phone for .5 seconds). The default value for ring splash is 0, which effectively disables it.
- To listen to voicemail, the user must dial either their extension or full 10 digit DID, then enter their PIN once prompted. It may be possible to automate this process if the user's phone has a configurable voicemail button.

Call Transfer

To transfer a call, the user will need to perform the following:
- Have a call already established
- Press the flash key on the phone
- User should now hear dial tone
- Dial the number they wish to transfer to
- Once the call connects, the user may announce the transfer to the destination party
- Pressing flash again will join the two calls, allowing all three parties to speak as if conferenced
- The user may now hang up to complete the transfer

Star Codes

- The SPA-112 has several star codes which are accessible by the user. Several have been tested and have been documented below. For more information on star codes, see Cisco's website:

  http://www.cisco.com/c/en/us/td/docs/voice_ip_comm/csbpvga/spa100-200/admin_guide_SPA100/spa100_ag/voice.html?bookSearch=true#55636

Code	Code Name	Works?	Description
*07	Call Redial Code	Yes	Redials the last number called.
*56	CW Act Code	Yes	Enables call waiting on all calls.
*57	CW Deact Code	Yes	Disables call waiting on all calls.
*67	Block CID Act Code	Yes	Blocks caller ID on all outbound calls.
*68	Block CID Deact Code	Yes	Removes caller ID blocking on all outbound calls.
*69	Call Return Code	Yes	This code calls the last caller.
*70	CW Per Call Deact Code	No	Disables call waiting for the next call.
*71	CW Per Call Act Code	No	Enables call waiting for the next call.
*72	Cfwd All Act Code	Yes	Forwards all calls to the extension specified after the activation code.
*73	Cfwd All Deact Code	Yes	Cancels call forwarding of all calls.
*77	Block ANC Act Code	Unknown	Blocks all anonymous calls.
*78	DND Act Code	Yes	Enables the do not disturb feature. (Ring splash still notifies in this state)
*79	DND Deact Code	Yes	Disables the do not disturb feature.
*81	Block CID Per Call Act Code	Yes, but only if destination is immediately dialed	Blocks caller ID on the next outbound call.
*82	Block CID Per Call Deact Code	Does not seem to have a use	Removes caller ID blocking on the next inbound call.
*87	Block ANC Deact Code	Unknown	Removes blocking of all anonymous calls.
*98	Blind Transfer Code	No, at least not with a single trunk. Possibly with another	Begins a blind transfer of the current call to the extension specified after the activation code.